



Housing Advice Caseworker – CHAS (Bristol)

About CHAS

CHAS (Bristol) Housing Advice Service is a small registered charity established in 1962. We provide free, independent and confidential advice to those who are homeless or at risk of homelessness, or in need of rehousing due to unsuitable or unsafe accommodation. Although we help anyone in housing need, we prioritise those who are most vulnerable or who have had difficulty accessing other advice services.

Context of the role

The charity is going through an exciting period of growth and change, which is crucial following government cuts to legal aid. We'd like to be able to support even more service users in their time of need and we are making fundamental changes to service to enable us to achieve this. Now we're looking for someone to help us provide even more advice and support to service users and join us on our journey.

We're looking for an enthusiastic and committed Housing Advice Caseworker to join our small and friendly team. We are hoping to recruit someone with significant knowledge and experience of housing and homelessness law. However, if you meet the other essential criteria and we can see your potential, we will provide you with all the support and training needed for your development.

Role Summary

Your main objective will be to provide specialist housing advice and advocacy on a range of issues including landlord and tenant disputes, overcrowding and disrepair, rent arrears and possession action, housing benefit, applications for social housing and supported accommodation, relationship breakdown and domestic violence, racial and other types of harassment. As well as providing legal advice, you will offer the support and encouragement needed to motivate and empower clients to resolve their own housing issues.

Whilst the CHAS team is small, it's a close-knit one so you'll be a team player who can alongside and support our paid and voluntary team members, there's even the opportunity to help develop our volunteers as they come on board.

What's in it for you?

- Competitive salary
- 25 days annual leave (pro rata)
- Workplace pension
- Flexible working (after a period of settling in)
- Training/L&D
- The opportunity to help us shape our future and direction
- Access to cycle to work scheme
- Free parking (the gold dust of Bristol city centre!)